



# TRUST CHAT

Information from UBT for State of Ohio HR Representatives

## UBT OPEN ENROLLMENT 2017 ◀ MAY 15 THROUGH May 26 ▶

For your convenience: the open enrollment guide and all forms are available at [benefitstrust.org](http://benefitstrust.org) under FORMS & INFO

### No Changes to Coverages for the 2018 Plan Year 🖱 July 1, 2017 thru June 30, 2018

- ❖ One dental plan: UBT Dental Plan: TPA; Delta Dental of Ohio
- ❖ Choose from two vision plans: VSP or EyeMed
- ❖ Basic Life Insurance Plan: administered by Prudential
- ❖ Supplemental Life Plan: administered by Prudential
- ❖ Hyatt Legal Plan: administered by Hyatt/MetLife
- ❖ Working Solutions: available to all • no cost or enrollment required

### Online • Union-represented state of Ohio employees have online open enrollment options for ALL benefits.

**Dental and Vision-** members can enroll or make changes online at [myohio.gov](http://myohio.gov).

Dental and vision dependent eligibility and required documentation have not changed.

**Supplemental Life and Legal-** members can link through the UBT website [benefitstrust.org](http://benefitstrust.org).

- Both sites will be open Monday May 15 through Friday May 26 at midnight.

Reminder: Vendor sites are not tied to OAKS for the members

Dental and Vision vendor's websites offer the option of creating an account to access benefits, ID cards and claims information from the UBT website; [benefitstrust.org](http://benefitstrust.org) under PLANS.

### Home mailing • Union-represented state of Ohio employees should receive two mailings at home the 1<sup>st</sup> week of May.

- UBT Open Enrollment Guide
- Prudential Supplemental Life mailer

### FYI

UBT notifies members via the USPS when approaching their one-year anniversary and are eligible for dental, vision and basic life insurances; we have added a big pink **TIME SENSITIVE** starburst on the envelope. We also send a list of those contacted to each agency. Please contact us if you are not getting the monthly notices or have a change in the Benefit Contact person: [customerservice@benefitstrust.org](mailto:customerservice@benefitstrust.org).

**UBT APPEALS** form is available online under FORMS & INFO and should be sent to: [UBTAPPEALS.org](http://UBTAPPEALS.org).

The Appeals Committee meets the last Thursday of each month.

Life benefits are paid for ALL causes of death listed on the death certificate including homicide and suicide.

Life Insurance portability and conversion options are mailed to member's address on file once UBT receives the termination ARC (action reason code) from the agency; please enter codes as soon as possible for timely mailing of materials.

Thank you all for all you do for our members and their families. You make the difference!

May 2017

*Trust Chat*

*Call Customer Service 800-228-5088 or 614-508-2255 between 8 and 5; or email us at [customerservice@benefitstrust.org](mailto:customerservice@benefitstrust.org) for assistance or questions.*